

Our Transitions Newsletter

Number 4

September 2019

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- **New sensory club at the Maritime Museum**
- **Direct Payments in Greenwich**
- **Community Learning Disability & ASD Forensic Service**
- **Information for carers**

Contact us

Email – oxl-tr.cldtteamsupport@nhs.net

Phone- 02089214860

Write to us – Woolwich Centre, 35 Wellington Street, Woolwich, SE18 6HQ

**Next Issue Week
Beginning 1st October
2019**

Information you may find useful

“Safe Places information”



People with a learning disability in Greenwich have said they can feel scared, intimidated and unsafe when out in the community.

A Safe Place is somewhere like a shop, cafe or community building that will display a window sticker so people with a learning disability know they can get help there if they need it.



Please see link below to the Safe Places list.

<https://advocacyingreenwich.org.uk/safe-places/>

This has an up to date list of the safe places and a map that shows the Safe Places across the borough.

“Citizen Forum”

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For more information or to book a place please call Advocacy in Greenwich: 020 8293 3720

We have attached a leaflet with the newsletter that may help with any general questions you have about the Citizen Forum.

“New Tramshed Timetable”



Hello all,

Please find attached the New Tramshed Timetable. As always - this is a drop in service so service users with a learning disability living in Greenwich, Bexley or Bromley are welcome to come along.

If you want to come along for a visit, or want to know more please refer to the leaflet within the Newsletter.

A digital flyer is attached with more info

“New sensory club at the Maritime Museum”

Dear All,

You may know about the newly opened branch of the Maritime Museum in Kidbrooke. This holds all the objects that cannot be put on display at the

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main branch in Greenwich:



<https://www.rmg.co.uk/maritime-collections-centre>

They are opening it up to community groups, and as part of this are running a social club for people with disabilities, including learning disabilities, where people will be supported to explore the materials.

We have attached a leaflet and an easy read poster with the newsletter with more useful information.

“Direct Payments in Greenwich”

Direct Payments are payments from Health & Adult Services to people who need social care. Instead of having services arranged by the Council, a Direct Payment allows you to arrange and purchase your own care and support.

The Direct Payments Team can provide you with information, advice and support to manage your Direct Payment. This may include:

- Support to get set up and “how to” advice on managing your account
- Help to recruit staff (e.g. support with advertising and interviews etc.)
- Source funding to train your support workers
- Help to deal with any problems you have with the Direct Payment
- Making your contribution
- A payroll service for staff you employ.

For Further Information please talk to your social care assessor or contact the **Direct Payment team on 020 8921 5706.**

We have attached Direct Payments guidance that may help with any general questions you have about DP.

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“Community Learning Disability & ASD Forensic Service”



The service has been commissioned by NHS England’s Specialised Commissioning as a pilot, and will be available to all South London clinicians and community teams.

The core aims of community-based forensic LD/ASD support are:

- to achieve a reduction in the number of people with an LD and/or ASD who require inpatient facilities by accelerating discharge for those in hospital and reducing the risk of admission for those in the community
- to achieve a reduction in the harmful behaviors by people in this cohort that lead to them coming into contact with the criminal justice system or being admitted to inpatient psychiatric settings
- to improve the support to people in this cohort who are already in contact with the criminal justice system.

HOW TO MAKE A REFERRAL:

To refer someone to the service, please email the team for a referral form at:

- oxl-tr.communityforensicservice-ld-asd@nhs.net
- 020 3927 6150

This should take about 20 minutes to complete, and contains instructions on how to return the referral form. We will screen and provide feedback about your referral within 10 working days. Alternatively, if you would like to discuss your team’s specialist training needs then please contact us using the same details.

We have attached a leaflet which tells you who we are, what we do, how we can support you and your patients, and how we can work together.

We have also attached a Forensic Learning Disability and ASD Community Service Referral Form.

“Information for carers”

As part of the Royal Borough of Greenwich’s commitment to carers, we are currently reviewing how we support people who provide unpaid care. Royal Greenwich understands and appreciates the enormous contribution carers provide in the borough. Carers make an invaluable difference to the people they support.

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Most carers have made a conscious choice to care for their loved ones because they want to. The caring process can be challenging, and we recognise that carers need the right support to enable them to continue to support their loved ones for as long as they wish. We want to focus on the things that mean most to carers and build on the strengths they already have.

Royal Greenwich has spoken to carers, social care staff and other stakeholders, such as the local NHS, and has identified a number of areas to review:

- Are carers' assessments too long and burdensome? Do they need to be simplified?
- Is there a consistent approach to supporting carers across Royal Greenwich and its partners?
- Is it clear which team should be assessing carers' needs and arranging the right support?
- Keeping information on websites and other communication material up to date.
- Why is the number of carers' assessments decreasing, even though we know that the number of carers is growing?

The review was launched in June 2019, and has involved a broad range of colleagues, with commitment from senior managers. Work has already taken place on simplifying the assessment process; establishing where consistency of the offer should be improved and updating information and advice on the corporate website.

We are continuously trying to improve our service, so if you have any suggestions, or comments, on the way we provide our service, you can email laurynas.jokubaitis@royalgreenwich.gov.uk with your ideas for improving the carers offer.

(Please note that for individual cases or assessment related queries, you should get in touch with an assessment officer by phone: 020 8921 2304, or by email: aops.contact.officers@royalgreenwich.gov.uk)

We would welcome your views about:

- This Newsletter and what we include, what information would you like to receive?
 - We will be developing the future offer for short breaks for people 18 years and over, please let us know your ideas and views
 - We will be reviewing people's support packages to ensure they are receiving the right services and support to meet their assessed eligible social care needs
 - We will send this out to individuals and groups, but we will also make it available on the 'The Local Offer' website:
<http://familiesinformation.royalgreenwich.gov.uk/kb5/greenwich/fsd/localoffer.page>
- If specific requests for information are raised we will seek to answer these in forthcoming newsletters.

We welcome your views and if you require any further information please refer to the left side of this newsletter.